

Administrator Evaluation Survey 2020: Administrator Type Comparison

Which constituency do you belong to?

Constituency	Respondent	% all
Administrators	13	5.7%
Staff	110	48.2%
Faculty	86	37.7%
Prefer Not to Answer	19	8.3%
Totals	228	100.0%

* represents the count of survey respondent's self-reported employee type.

Response Distribution by Administrator Type

Administrator Type	Admin Name	Reportable Responses	% of Reportable Responses
Academic	Elwell	120	15.2%
	Laurenz	117	14.8%
	Montgomery	82	10.4%
	Balch-Lindsay	68	8.6%
	Gentry	38	4.8%
	Ayala	84	10.6%
	Snyder	26	3.3%
	Roark	59	7.4%
Academic Administrator Total		594	75.0%
Non-Academic	Smart	59	7.4%
	Long	93	11.7%
	Elswick	46	5.8%
Non-Academic Administrator Total		198	25.0%
Grand Total		792	100%

What is your level of contact with the Administrator evaluated?

Academic			Non-Academic		All	
Contact Level	#	%	#	%	#	%
Frequent	175	29.5%	51	25.8%	226	28.5%
Occasional	275	46.3%	91	46.0%	366	46.2%
Seldom	121	20.4%	50	25.3%	171	21.6%
Never	14	2.4%	2	1.0%	16	2.0%
No Reply	9	1.5%	4	2.0%	13	1.6%
Total	594	100.0%	198	100.0%	792	100%

Administrator Evaluation Survey 2020: Administrator Type Comparison

Item # 1: Communication

Academic

Response	V	#	%
Outstanding	4	270	45.5%
Good	3	184	31.0%
Needs Improvement	2	93	15.7%
Unacceptable	1	34	5.7%
Don't Know	0	13	2.2%
Total		594	100%
Mean Score #1		3.19	

Non-Academic

#	%
79	39.9%
83	41.9%
27	13.6%
4	2.0%
5	2.5%
198	100%
3.23	

All

#	%
349	44.1%
267	33.7%
120	15.2%
38	4.8%
18	2.3%
792	100%
3.20	

Item # 2: Professional Demeanor

Academic

Response	V	#	%
Outstanding	4	322	54.2%
Good	3	178	30.0%
Needs Improvement	2	62	10.4%
Unacceptable	1	20	3.4%
Don't Know	0	12	2.0%
Total		594	100%
Mean Score #2		3.38	

Non-Academic

#	%
96	48.5%
86	43.4%
9	4.5%
4	2.0%
3	1.5%
198	100%
3.41	

All

#	%
418	52.8%
264	33.3%
71	9.0%
24	3.0%
15	1.9%
792	100%
3.38	

Item # 3: Listening Skills

Academic

Response	V	#	%
Outstanding	4	273	46.0%
Good	3	153	25.8%
Needs Improvement	2	100	16.8%
Unacceptable	1	40	6.7%
Don't Know	0	28	4.7%
Total		594	100%
Mean Score #3		3.16	

Non-Academic

#	%
87	43.9%
73	36.9%
24	12.1%
3	1.5%
11	5.6%
198	100%
3.30	

All

#	%
360	45.5%
226	28.5%
124	15.7%
43	5.4%
39	4.9%
792	100%
3.20	

Item # 4: Acts in a Timely Manner

Academic

Response	V	#	%
Outstanding	4	281	47.3%
Good	3	177	29.8%
Needs Improvement	2	70	11.8%
Unacceptable	1	24	4.0%
Don't Know	0	42	7.1%
Total		594	100%
Mean Score #4		3.30	

Non-Academic

#	%
84	42.4%
76	38.4%
23	11.6%
6	3.0%
9	4.5%
198	100%
3.26	

All

#	%
365	46.1%
253	31.9%
93	11.7%
30	3.8%
51	6.4%
792	100%
3.29	

Item # 5: Treats Employees with Respect

* This item was changed for the Spring 2019 survey; was originally "motivational skills" in 2018 and prior years.

Academic

Response	V	#	%
Outstanding	4	292	49.2%
Good	3	169	28.5%
Needs Improvement	2	65	10.9%
Unacceptable	1	35	5.9%
Don't Know	0	33	5.6%
Total		594	100%
Mean Score #5		3.28	

Non-Academic

#	%
102	51.5%
59	29.8%
10	5.1%
6	3.0%
21	10.6%
198	100%
3.45	

All

#	%
394	49.7%
228	28.8%
75	9.5%
41	5.2%
54	6.8%
792	100%
3.32	

Administrator Evaluation Survey 2020: Administrator Type Comparison

Item # 6: Impartiality

Academic

Response	V	#	%
Outstanding	4	231	38.9%
Good	3	169	28.5%
Needs Improvement	2	75	12.6%
Unacceptable	1	37	6.2%
Don't Know	0	82	13.8%
Total		594	100%
Mean Score #6		3.16	

Non-Academic

#	%
80	40.4%
67	33.8%
16	8.1%
8	4.0%
27	13.6%
198	100%
3.28	

All

#	%
311	39.3%
236	29.8%
91	11.5%
45	5.7%
109	13.8%
792	100%
3.19	

Item # 7: Efficiency

Academic

Response	V	#	%
Outstanding	4	258	43.4%
Good	3	162	27.3%
Needs Improvement	2	78	13.1%
Unacceptable	1	33	5.6%
Don't Know	0	63	10.6%
Total		594	100%
Mean Score #7		3.21	

Non-Academic

#	%
80	40.4%
72	36.4%
25	12.6%
2	1.0%
19	9.6%
198	100%
3.28	

All

#	%
338	42.7%
234	29.5%
103	13.0%
35	4.4%
82	10.4%
792	100%
3.23	

Item # 8: Accessibility

Academic

Response	V	#	%
Outstanding	4	285	48.0%
Good	3	188	31.6%
Needs Improvement	2	52	8.8%
Unacceptable	1	25	4.2%
Don't Know	0	44	7.4%
Total		594	100%
Mean Score #8		3.33	

Non-Academic

#	%
78	39.4%
86	43.4%
24	12.1%
1	0.5%
9	4.5%
198	100%
3.28	

All

#	%
363	45.8%
274	34.6%
76	9.6%
26	3.3%
53	6.7%
792	100%
3.32	

Item # 9: Uses Resources Effectively

Academic

Response	V	#	%
Outstanding	4	249	41.9%
Good	3	147	24.7%
Needs Improvement	2	54	9.1%
Unacceptable	1	35	5.9%
Don't Know	0	109	18.4%
Total		594	100%
Mean Score #9		3.26	

Non-Academic

#	%
78	39.4%
64	32.3%
12	6.1%
4	2.0%
40	20.2%
198	100%
3.37	

All

#	%
327	41.3%
211	26.6%
66	8.3%
39	4.9%
149	18.8%
792	100%
3.28	

Item # 10: Collaboration/Teamwork

Academic

Response	V	#	%
Outstanding	4	266	44.8%
Good	3	151	25.4%
Needs Improvement	2	53	8.9%
Unacceptable	1	41	6.9%
Don't Know	0	83	14.0%
Total		594	100%
Mean Score #10		3.26	

Non-Academic

#	%
85	42.9%
60	30.3%
13	6.6%
3	1.5%
37	18.7%
198	100%
3.41	

All

#	%
351	44.3%
211	26.6%
66	8.3%
44	5.6%
120	15.2%
792	100%
3.29	

Administrator Evaluation Survey 2020: Administrator Type Comparison

Item # 11: Delegates Work Appropriately

Academic

Response	V	#	%
Outstanding	4	215	36.2%
Good	3	150	25.3%
Needs Improvement	2	38	6.4%
Unacceptable	1	31	5.2%
Don't Know	0	160	26.9%
Total		594	100%
Mean Score #11		3.26	

Non-Academic

#	%
63	31.8%
59	29.8%
8	4.0%
0	0.0%
68	34.3%
198	100%
3.42	

All

#	%
278	35.1%
209	26.4%
46	5.8%
31	3.9%
228	28.8%
792	100%
3.30	

Item # 12: Leadership

Academic

Response	V	#	%
Outstanding	4	265	44.6%
Good	3	171	28.8%
Needs Improvement	2	80	13.5%
Unacceptable	1	49	8.2%
Don't Know	0	29	4.9%
Total		594	100%
Mean Score #12		3.15	

Non-Academic

#	%
82	41.4%
74	37.4%
17	8.6%
7	3.5%
18	9.1%
198	100%
3.28	

All

#	%
347	43.8%
245	30.9%
97	12.2%
56	7.1%
47	5.9%
792	100%
3.19	

Item # 13: Overall Effectiveness as an Administrator

Academic

Response	V	#	%
Outstanding	4	270	45.5%
Good	3	181	30.5%
Needs Improvement	2	82	13.8%
Unacceptable	1	42	7.1%
Don't Know	0	19	3.2%
Total		594	100%
Mean Score #13		3.18	

Non-Academic

#	%
85	42.9%
76	38.4%
25	12.6%
3	1.5%
9	4.5%
198	100%
3.29	

All

#	%
355	44.8%
257	32.4%
107	13.5%
45	5.7%
28	3.5%
792	100%
3.21	

Academic

3.24051

Mean of Means

Non-Academic

3.32762

All

3.26161
