Administrator Evaluation Survey: Summary Item Comparison

Survey Response Rates by Constituency Type

	2017			2018		
Constituency	**Invitations**	**Responses**	**Rate**	**Invitations**	**Responses**	**Rate**
Administrators	20	7	**35.0%**	23	12	**52.2%**
Faculty	162	52	**32.1%**	166	89	**52.4%**
Staff	340	106	**31.2%**	323	131	**40.6%**
Totals	**522**	**165**	**31.6%**	**512**	**232**	**45.3%**

Which constituency do you belong to?

	2017		2018	
Constituency	**Respondent**	**% all**	**Respondent**	**% all**
Administrators	7	**4.2%**	12	**5.2%**
Faculty	52	**31.5%**	89	**38.4%**
Staff	106	**64.2%**	131	**56.5%**
Totals	**165**	**100.0%**	**232**	**100.0%**

Which Administrator are you evaluating?

Administrator Name	Reportable Responses	% of Reportable Responses	Administrator Name	Reportable Responses	% of Reportable Responses
Gamble	154	13.2%	Elwell	127	6.3%
Laurenz	123	10.6%	Laurenz	120	5.9%
Smart	75	6.4%	Smart	74	3.7%
Long	81	7.0%	Long	84	4.2%
Elswick	61	5.2%	Elswick	73	3.6%
Caldwell	118	10.1%	Caldwell	92	4.6%
Montgomery	80	6.9%	Montgomery	71	3.5%
Neely	66	5.7%	Balch-Lindsay	82	4.1%
Olsen	37	3.2%	Gentry	48	2.4%
Buzzard	42	3.6%	Luhman	37	1.8%
Garcia	48	4.1%	Garcia	44	2.2%
Ayala	82	7.0%	Ayala	78	3.9%
Weems	68	5.8%	Weems	63	3.1%
Waggoner	44	3.8%	Waggoner	50	2.5%
Maguire	46	4.0%	Roark	44	2.2%
Walker	39	3.4%	Walker	52	2.6%
Total	1,164	100%	Total	1,139	100%

What is your level of contact with the Administrator evaluated?

	2017		2018	
Contact Level	**#**	**%**	**#**	**%**
Frequent	166	**14.3%**	289	**25.4%**
Occasional	380	**32.6%**	570	**50.0%**
Seldom	300	**25.8%**	250	**21.9%**
Never	16	**1.4%**	12	**1.1%**
No Reply	302	**25.9%**	18	**1.6%**
Total	**1,164**	**100.0%**	**1,139**	**100.0%**

Administrator Evaluation Survey: Summary Item Comparison

Item # 1: Communication

		2017		2018		CHANGE	
Response	V	#	%	#	%	#	%
Outstanding	4	550	47.3%	433	38.0%	-117	-21.3%
Good	3	460	39.5%	481	42.2%	21	4.6%
Needs Improvement	2	103	8.8%	164	14.4%	61	59.2%
Unacceptable	1	19	1.6%	37	3.2%	18	94.7%
Don't Know	0	32	2.7%	24	2.1%	-8	-25.0%
Total		**1,164**	**100%**	**1,139**	**100%**	**-25**	**-2.1%**
Mean Score #1		**3.36**		**3.17**		**-0.19**	

Item # 2: Professional Demeanor

		2017		2018		CHANGE	
Response	V	#	%	#	%	#	%
Outstanding	4	657	56.4%	545	47.8%	-112	-17.0%
Good	3	426	36.6%	455	39.9%	29	6.8%
Needs Improvement	2	46	4.0%	92	8.1%	46	100.0%
Unacceptable	1	17	1.5%	23	2.0%	6	35.3%
Don't Know	0	18	1.5%	24	2.1%	6	33.3%
Total		**1,164**	**100%**	**1,139**	**100%**	**-25**	**-2.1%**
Mean Score #2		**3.50**		**3.37**		**-0.14**	

Item # 3: Listening Skills

		2017		2018		CHANGE	
Response	V	#	%	#	%	#	%
Outstanding	4	539	46.3%	464	40.7%	-75	-13.9%
Good	3	407	35.0%	412	36.2%	5	1.2%
Needs Improvement	2	87	7.5%	140	12.3%	53	60.9%
Unacceptable	1	19	1.6%	46	4.0%	27	142.1%
Don't Know	0	112	9.6%	77	6.8%	-35	-31.3%
Total		**1,164**	**100%**	**1,139**	**100%**	**-25**	**-2.1%**
Mean Score #3		**3.39**		**3.22**		**-0.18**	

Item # 4: Acts in a Timely Manner

		2017		2018		CHANGE	
Response	V	#	%	#	%	#	%
Outstanding	4	503	43.2%	435	38.2%	-68	-13.5%
Good	3	347	29.8%	404	35.5%	57	16.4%
Needs Improvement	2	89	7.6%	126	11.1%	37	41.6%
Unacceptable	1	32	2.7%	41	3.6%	9	28.1%
Don't Know	0	193	16.6%	133	11.7%	-60	-31.1%
Total		**1,164**	**100%**	**1,139**	**100%**	**-25**	**-2.1%**
Mean Score #4		**3.36**		**3.23**		**-0.13**	

Item # 5: Motivational Skills

		2017		2018		CHANGE	
Response	V	#	%	#	%	#	%
Outstanding	4	453	38.9%	363	31.9%	-90	-19.9%
Good	3	331	28.4%	414	36.3%	83	25.1%
Needs Improvement	2	96	8.2%	161	14.1%	65	67.7%
Unacceptable	1	28	2.4%	35	3.1%	7	25.0%
Don't Know	0	256	22.0%	166	14.6%	-90	-35.2%
Total		**1,164**	**100%**	**1,139**	**100%**	**-25**	**-2.1%**
Mean Score #5		**3.33**		**3.14**		**-0.20**	

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Item # 6: Impartiality

		2017		2018		CHANGE	
Response	**V**	**#**	**%**	**#**	**%**	**#**	**%**
Outstanding	4	437	37.5%	356	31.3%	-81	-18.5%
Good	3	307	26.4%	386	33.9%	79	25.7%
Needs Improvement	2	86	7.4%	136	11.9%	50	58.1%
Unacceptable	1	40	3.4%	48	4.2%	8	20.0%
Don't Know	0	294	25.3%	213	18.7%	-81	-27.6%
Total		**1,164**	**100%**	**1,139**	**100%**	**-25**	**-2.1%**
Mean Score #6		**3.31**		**3.13**		**-0.18**	

Item # 7: Efficiency

		2017		2018		CHANGE	
Response	**V**	**#**	**%**	**#**	**%**	**#**	**%**
Outstanding	4	486	41.8%	389	34.2%	-97	-20.0%
Good	3	314	27.0%	411	36.1%	97	30.9%
Needs Improvement	2	89	7.6%	123	10.8%	34	38.2%
Unacceptable	1	25	2.1%	37	3.2%	12	48.0%
Don't Know	0	250	21.5%	179	15.7%	-71	-28.4%
Total		**1,164**	**100%**	**1,139**	**100%**	**-25**	**-2.1%**
Mean Score #7		**3.38**		**3.20**		**-0.18**	

Item # 8: Accessibility

		2017		2018		CHANGE	
Response	**V**	**#**	**%**	**#**	**%**	**#**	**%**
Outstanding	4	552	47.4%	472	41.4%	-80	-14.5%
Good	3	370	31.8%	454	39.9%	84	22.7%
Needs Improvement	2	57	4.9%	96	8.4%	39	68.4%
Unacceptable	1	23	2.0%	21	1.8%	-2	-8.7%
Don't Know	0	162	13.9%	96	8.4%	-66	-40.7%
Total		**1,164**	**100%**	**1,139**	**100%**	**-25**	**-2.1%**
Mean Score #8		**3.45**		**3.32**		**-0.13**	

Item # 9: Uses Resources Effectively

		2017		2018		CHANGE	
Response	**V**	**#**	**%**	**#**	**%**	**#**	**%**
Outstanding	4	436	37.5%	327	28.7%	-109	-25.0%
Good	3	256	22.0%	349	30.6%	93	36.3%
Needs Improvement	2	60	5.2%	113	9.9%	53	88.3%
Unacceptable	1	26	2.2%	31	2.7%	5	19.2%
Don't Know	0	386	33.2%	319	28.0%	-67	-17.4%
Total		**1,164**	**100%**	**1,139**	**100%**	**-25**	**-2.1%**
Mean Score #9		**3.42**		**3.19**		**-0.23**	

Item # 10: Collaboration/Teamwork

		2017		2018		CHANGE	
Response	**V**	**#**	**%**	**#**	**%**	**#**	**%**
Outstanding	4	479	41.2%	404	35.5%	-75	-15.7%
Good	3	314	27.0%	371	32.6%	57	18.2%
Needs Improvement	2	58	5.0%	121	10.6%	63	108.6%
Unacceptable	1	27	2.3%	38	3.3%	11	40.7%
Don't Know	0	286	24.6%	205	18.0%	-81	-28.3%
Total		**1,164**	**100%**	**1,139**	**100%**	**-25**	**-2.1%**
Mean Score #10		**3.42**		**3.22**		**-0.20**	

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Item # 11: Delegates Work Appropriately

		2017		2018		CHANGE	
Response	**V**	**#**	**%**	**#**	**%**	**#**	**%**
Outstanding	4	367	31.5%	273	24.0%	-94	-25.6%
Good	3	267	22.9%	342	30.0%	75	28.1%
Needs Improvement	2	52	4.5%	85	7.5%	33	63.5%
Unacceptable	1	21	1.8%	34	3.0%	13	61.9%
Don't Know	0	457	39.3%	405	35.6%	-52	-11.4%
Total		**1,164**	**100%**	**1,139**	**100%**	**-25**	**-2.1%**
Mean Score #11		**3.39**		**3.16**		**-0.22**	

Item # 12: Leadership

		2017		2018		CHANGE	
Response	**V**	**#**	**%**	**#**	**%**	**#**	**%**
Outstanding	4	531	45.6%	420	36.9%	-111	-20.9%
Good	3	332	28.5%	429	37.7%	97	29.2%
Needs Improvement	2	77	6.6%	136	11.9%	59	76.6%
Unacceptable	1	36	3.1%	50	4.4%	14	38.9%
Don't Know	0	188	16.2%	104	9.1%	-84	-44.7%
Total		**1,164**	**100%**	**1,139**	**100%**	**-25**	**-2.1%**
Mean Score #12		**3.39**		**3.18**		**-0.21**	

Item # 13: Overall Effectiveness as an Administrator

		2017		2018		CHANGE	
Response	**V**	**#**	**%**	**#**	**%**	**#**	**%**
Outstanding	4	547	47.0%	431	37.8%	-116	-21.2%
Good	3	393	33.8%	470	41.3%	77	19.6%
Needs Improvement	2	80	6.9%	140	12.3%	60	75.0%
Unacceptable	1	32	2.7%	40	3.5%	8	25.0%
Don't Know	0	112	9.6%	58	5.1%	-54	-48.2%
Total		**1,164**	**100%**	**1,139**	**100%**	**-25**	**-2.1%**
Mean Score #13		**3.38**		**3.20**		**-0.19**	

* The 2018 Administrator Evaluation cycle is the inaugural effort for the survey being administered Online. Evaluation Kit raw data response values (4-0) represented here for 2018 have been adjusted to enable comparison to mean scores generated from the 2017 Surveytracker paper version of the Administrator Evaluation Survey. In each case, "Don't Know" responses are excluded from mean score calculations in the results for 2017 and 2018.