Administrator Evaluation Survey 2018: Administrator Type Comparison

Survey Overall Response Rates by Constituency Type

Constituency	Invitations	Responses	Response Rate	% All
Administrators	23	12	52.2%	5.2%
Faculty	166	89	52.4%	38.4%
Staff	323	131	40.6%	56.5%
Totals	512	232	45.3%	100.0%

Response Distribution by Administrator Type

Administrator Type	Admin Name	Reportable Responses	% of Reportable Responses
Academic	Elwell	127	11.2%
	Laurenz	120	10.5%
	Montgomery	71	6.2%
	Balch-Lindsay	82	7.2%
	Luhman	37	3.2%
	Gentry	48	4.2%
	Garcia	44	3.9%
	Ayala	78	6.8%
	Weems	63	5.5%
	Roark	44	3.9%
	Walker	52	4.6%
Academic Administrator Total		766	67.3%
Non-Academic	Smart	74	6.5%
	Long	84	7.4%
	Elswick	73	6.4%
	Caldwell	92	8.1%
	Waggoner	50	4.4%
Non-Academic Administrator Total		373	32.7%
Grand Total		1,139	100%

What is your level of contact with the Administrator evaluated?

Academic

Contact Level	#	%
Frequent	189	24.7%
Occasional	386	50.4%
Seldom	168	21.9%
Never	8	1.0%
No Reply	15	2.0%
Total	766	100.0%

Non-Academic

#	%
100	26.8%
184	49.3%
82	22.0%
4	1.1%
3	0.8%
373	100.0%

All

#	%
289	25.4%
570	50.0%
250	21.9%
12	1.1%
18	1.6%
1,139	100%

Administrator Evaluation Survey 2018: Administrator Type Comparison

Item # 1: Communication

Academic

Response	V	#	%
Outstanding	4	295	38.5%
Good	3	310	40.5%
Needs Improvement	2	118	15.4%
Unacceptable	1	28	3.7%
Don't Know	0	15	2.0%
Total		766	100%
Mean Score #1		3.16	

Non-Academic

#	%
138	37.0%
171	45.8%
46	12.3%
9	2.4%
9	2.4%
373	100%
3.20	

All

#	%
433	38.0%
481	42.2%
164	14.4%
37	3.2%
24	2.1%
1,139	100%
3.17	

Item # 2: Professional Demeanor

Academic

Response	V	#	%
Outstanding	4	374	48.8%
Good	3	295	38.5%
Needs Improvement	2	64	8.4%
Unacceptable	1	18	2.3%
Don't Know	0	15	2.0%
Total		766	100%
Mean Score #2		3.36	

Non-Academic

#	%
171	45.8%
160	42.9%
28	7.5%
5	1.3%
9	2.4%
373	100%
3.37	

All

#	%
545	47.8%
455	39.9%
92	8.1%
23	2.0%
24	2.1%
1,139	100%
3.37	

Item # 3: Listening Skills

Academic

Response	V	#	%
Outstanding	4	313	40.9%
Good	3	270	35.2%
Needs Improvement	2	95	12.4%
Unacceptable	1	34	4.4%
Don't Know	0	54	7.0%
Total		766	100%
Mean Score #3		3.21	

Non-Academic

#	%
151	40.5%
142	38.1%
45	12.1%
12	3.2%
23	6.2%
373	100%
3.23	

All

#	%
464	40.7%
412	36.2%
140	12.3%
46	4.0%
77	6.8%
1,139	100%
3.22	

Item # 4: Acts in a Timely Manner

Academic

Response	V	#	%
Outstanding	4	298	38.9%
Good	3	259	33.8%
Needs Improvement	2	78	10.2%
Unacceptable	1	30	3.9%
Don't Know	0	101	13.2%
Total		766	100%
Mean Score #4		3.24	

Non-Academic

#	%
137	36.7%
145	38.9%
48	12.9%
11	2.9%
32	8.6%
373	100%
3.20	

All

#	%
435	38.2%
404	35.5%
126	11.1%
41	3.6%
133	11.7%
1,139	100%
3.23	

Item # 5: Motivational Skills

Academic

Response	V	#	%
Outstanding	4	249	32.5%
Good	3	265	34.6%
Needs Improvement	2	118	15.4%
Unacceptable	1	27	3.5%
Don't Know	0	107	14.0%
Total		766	100%
Mean Score #5		3.12	

Non-Academic

#	%
114	30.6%
149	39.9%
43	11.5%
8	2.1%
59	15.8%
373	100%
3.18	

All

#	%
363	31.9%
414	36.3%
161	14.1%
35	3.1%
166	14.6%
1,139	100%
3.14	

Administrator Evaluation Survey 2018: Administrator Type Comparison

Item # 6: Impartiality

Response	V	Academic #	Academic %	Non-Academic #	Non-Academic %	All #	All %
Outstanding	4	240	31.3%	116	31.1%	356	31.3%
Good	3	251	32.8%	135	36.2%	386	33.9%
Needs Improvement	2	92	12.0%	44	11.8%	136	11.9%
Unacceptable	1	33	4.3%	15	4.0%	48	4.2%
Don't Know	0	150	19.6%	63	16.9%	213	18.7%
Total		766	100%	373	100%	1,139	100%
Mean Score #6		3.13		3.14		3.13	

Item # 7: Efficiency

Response	V	Academic #	Academic %	Non-Academic #	Non-Academic %	All #	All %
Outstanding	4	262	34.2%	127	34.0%	389	34.2%
Good	3	266	34.7%	145	38.9%	411	36.1%
Needs Improvement	2	82	10.7%	41	11.0%	123	10.8%
Unacceptable	1	26	3.4%	11	2.9%	37	3.2%
Don't Know	0	130	17.0%	49	13.1%	179	15.7%
Total		766	100%	373	100%	1,139	100%
Mean Score #7		3.20		3.20		3.20	

Item # 8: Accessibility

Response	V	Academic #	Academic %	Non-Academic #	Non-Academic %	All #	All %
Outstanding	4	330	43.1%	142	38.1%	472	41.4%
Good	3	278	36.3%	176	47.2%	454	39.9%
Needs Improvement	2	76	9.9%	20	5.4%	96	8.4%
Unacceptable	1	16	2.1%	5	1.3%	21	1.8%
Don't Know	0	66	8.6%	30	8.0%	96	8.4%
Total		766	100%	373	100%	1,139	100%
Mean Score #8		3.32		3.33		3.32	

Item # 9: Uses Resources Effectively

Response	V	Academic #	Academic %	Non-Academic #	Non-Academic %	All #	All %
Outstanding	4	216	28.2%	111	29.8%	327	28.7%
Good	3	228	29.8%	121	32.4%	349	30.6%
Needs Improvement	2	78	10.2%	35	9.4%	113	9.9%
Unacceptable	1	20	2.6%	11	2.9%	31	2.7%
Don't Know	0	224	29.2%	95	25.5%	319	28.0%
Total		766	100%	373	100%	1,139	100%
Mean Score #9		3.18		3.19		3.19	

Item # 10: Collaboration/Teamwork

Response	V	Academic #	Academic %	Non-Academic #	Non-Academic %	All #	All %
Outstanding	4	280	36.6%	124	33.2%	404	35.5%
Good	3	238	31.1%	133	35.7%	371	32.6%
Needs Improvement	2	74	9.7%	47	12.6%	121	10.6%
Unacceptable	1	31	4.0%	7	1.9%	38	3.3%
Don't Know	0	143	18.7%	62	16.6%	205	18.0%
Total		766	100%	373	100%	1,139	100%
Mean Score #10		3.23		3.20		3.22	

Administrator Evaluation Survey 2018: Administrator Type Comparison
Item # 11: Delegates Work Appropriately

Academic

Response	V	#	%
Outstanding	4	192	25.1%
Good	3	218	28.5%
Needs Improvement	2	52	6.8%
Unacceptable	1	28	3.7%
Don't Know	0	276	36.0%
Total		766	100%
Mean Score #11		3.17	

Non-Academic

#	%
81	21.7%
124	33.2%
33	8.8%
6	1.6%
129	34.6%
373	100%
3.15	

All

#	%
273	24.0%
342	30.0%
85	7.5%
34	3.0%
405	35.6%
1,139	100%
3.16	

Item # 12: Leadership

Academic

Response	V	#	%
Outstanding	4	287	37.5%
Good	3	279	36.4%
Needs Improvement	2	97	12.7%
Unacceptable	1	34	4.4%
Don't Know	0	69	9.0%
Total		766	100%
Mean Score #12		3.18	

Non-Academic

#	%
133	35.7%
150	40.2%
39	10.5%
16	4.3%
35	9.4%
373	100%
3.18	

All

#	%
420	36.9%
429	37.7%
136	11.9%
50	4.4%
104	9.1%
1,139	100%
3.18	

Item # 13: Overall Effectiveness as an Administrator

Academic

Response	V	#	%
Outstanding	4	292	38.1%
Good	3	309	40.3%
Needs Improvement	2	94	12.3%
Unacceptable	1	30	3.9%
Don't Know	0	41	5.4%
Total		766	100%
Mean Score #13		3.19	

Non-Academic

#	%
139	37.3%
161	43.2%
46	12.3%
10	2.7%
17	4.6%
373	100%
3.21	

All

#	%
431	37.8%
470	41.3%
140	12.3%
40	3.5%
58	5.1%
1,139	100%
3.20	

Mean of Means

Academic	Non-Academic	All
3.20726	3.21285	3.20902

* The 2018 Administrator Evaluation cycle is the inaugural effort for the survey being administered Online. Evaluation Kit raw data response values (4-0) represented here for 2018 have been adjusted to enable comparison to mean scores generated from the 2017 Surveytracker paper version of the Administrator Evaluation Survey. In each case, "Don't Know" responses are excluded from mean score calculations in the results for 2017 and 2018.