

Installing the Mitel Connect Application

Step 1 – Download and run the Mitel installer from itsweb.enmu.edu

Step 2 – Left click on 'Allow' to allow the application to make changes to your computer

Step 3 – Left click on Next, left click on the dot next to "I accept the terms in the license agreement" and left-click Next, left-click 'Next' again, and finally left-click on Install.

Step 4 – Once the installer has finished, left-click on 'Finish'.

Step 5 – Connect to ENMU through ENMU VPN. A tutorial for the VPN is located [here](#)

Step 6 – Open the Mitel Connect application



Step 7 – Enter your username and password, then left-click on "Show advanced"

Note: If you do not know your Mitel username and/or password, please contact Help Desk at **(575)-562-4357** or at **Help.Desk@enmu.edu**

Step 8 – Leave Domain blank and enter the Server address of **198.59.108.249**

A screenshot of the Mitel Connect login form. It contains the following fields and options: "Email or username" with the value "lindemannc"; "Password" with a masked field of dots; a "Show advanced ^" link; an unchecked checkbox for "Use Windows Credentials"; a "Domain" field with the placeholder text "Optional for added security"; a "Server" field with the value "198.59.108.249"; and a checked checkbox for "Remember me". A blue "Login" button is located at the bottom of the form.

Email or username
lindemannc

Password
.....

Show advanced ^

Use Windows Credentials

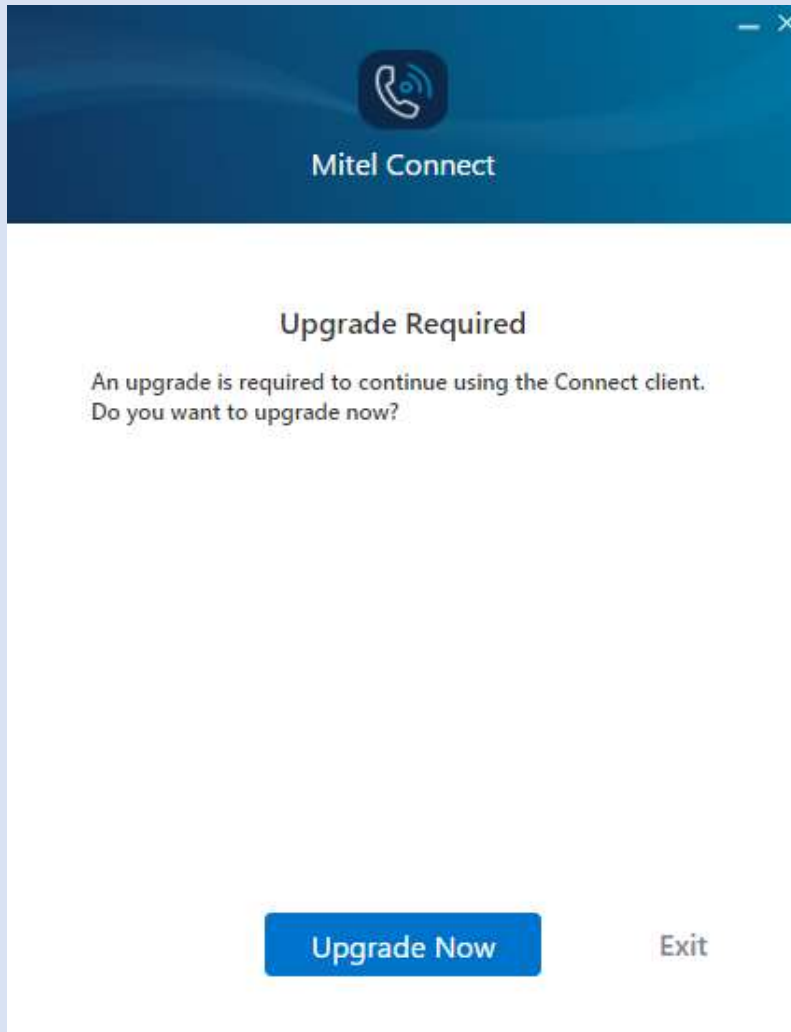
Domain
Optional for added security

Server
198.59.108.249

Remember me

Login

Step 9 – If prompted to upgrade, left-click on 'Upgrade Now' and follow the installer prompts as in Steps 2-4



If you need assistance or have questions, you may contact Help Desk
via Teams by clicking [Here](#)
via phone at: **575-562-4357**
via email at: **Help.Desk@enmu.edu**

–ENMU Portales Help Desk