

Student Remote Access and Technical Training/Tutorials Overview

For general student information, as well as a blackboard tutorial, click [here](#) .

For remote collaboration capabilities with peers and professors, please review the Microsoft Teams tutorial located [here](#) .

For a tutorial on how to use Microsoft Teams as an All-in-One Solution click [here](#) .

For the ENMU Teams Etiquette Guide click [here](#) .

If you need access to software provided in ENMU Computer Labs (Windows or Mac) , please contact your professor because they will need to get in contact with ITS Lab Desk so that Lab Desk can provide you with access.

For general student technical tutorials click [here](#) .

For weekly tech tips and short technical tutorials click [here](#) .

For help with Blackboard, Mediasite, Collaborate or email there are multiple ways to reach out, please contact Distance Learning:

- Call them at: (575)562-4999 or (877)755-3668 (Mon-Sat, 8a-9p Mountain Time)
- Contact them through Chat by clicking [here](#)
- [Submit a ticket online](#)

If you need assistance or have questions about other technical matters

you may contact Help Desk

via Teams by clicking [Here](#)

via phone at: **575-562-4357**

via email at: Help.Desk@enmu.edu

To see additional tutorials and tech tips, or to download this tutorial, visit

[ENMU ITS Weekly Tech Tips](#)

– ENMU Portales Help Desk & ITS Technical Trainer